

# Accessibility statement for Sidos portal

The Sidos portal (<https://sidos.utu.fi>) is a service developed by the University of Turku, where people who have registered in the University's partnership management system UTU CRM can view and update their own information.

We have strived to make the service accessible. If you have suggestions for improvements or wish to ask for more information, please contact the system administrators at [crm@utu.fi](mailto:crm@utu.fi).

## 1 Technical information on the accessibility of the website

The University of Turku is committed to guaranteeing the accessibility of its website in accordance with the Web Accessibility Directive of the European Parliament. In Finland, the Web Accessibility Directive is implemented with the Act on the Provision of Digital Services.

This accessibility statement applies to the UTU CRM system ([utucrm.utu.fi](https://utucrm.utu.fi)).

### 1.1 State of the accessibility of the website

This website is fully compliant with the [Web Content Accessibility Guidelines \(WCAG\) version 2.1](#) AA standard.

## 2 How this accessibility statement has been prepared

This accessibility statement was prepared on 17 December 2024. The accessibility of the website has been assessed by the Partnerships and Strategic Engagement unit together with the Digital Services.

The statement was last updated on 17 December 2024.

The accessibility of the website has been checked by the developers during the development of the service, using the accessibility tools of the programming environment.

## 3 Feedback and contact information

If you notice any accessibility deficiencies on the site, you should first provide feedback to us, that is, the administration of the site at [kirjaamo@utu.fi](mailto:kirjaamo@utu.fi). The reply may take up to 14 days.

If you are not satisfied with the response you receive or if you do not receive a response within two weeks, you can submit a complaint to the Finnish Transport and Communications Agency Traficom that monitors the accessibility and availability of digital products and services. [The web accessibility website](#) of the Finnish Transport and Communications Agency Traficom provides instructions on how to submit a complaint and how the matter is handled.

### 3.1 Contact information of the supervisory authority

Finnish Transport and Communications Agency Traficom  
Digital Accessibility Supervision  
[www.saavutettavuusvaatimukset.fi](https://www.saavutettavuusvaatimukset.fi)

[saavutettavuus@traficom.fi](mailto:saavutettavuus@traficom.fi)

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## **4 We work constantly to improve accessibility**

[Accessibility at the University of Turku](#)