Digital Services

Digipalvelut

> Digital Services maintains the university's own digital services:
  - Usernames, computers, networks, academic systems, web pages, etc.

> Supports and develops the use of digital services at the university

> Support for staff and students

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Usernames

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idm.utu.fi

UNIVERSITY OF TURKU

Suomeksi | In English

University of Turku user account management

With Suomi.fi e-identification:

Reset password

Activate your user account

Increase your level of assurance (LoA)

With University of Turku UTU account:

Change Password

My information

Manage visitor contracts

Multi-factor authentication (MFA) settings | Instructions

> Password renewal & changing

> Personal information

> Multi-factor authentication settings

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Username and Activation

> Usernames are created automatically when admission is accepted

> Activation occurs at:
  - idm.utu.fi (bank identification)
  - At the helpdesk point (with ID card)

> Usernames remain active as long as the student is enrolled

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Email

All receive a UTU email with two addresses:
- firstname.m.lastname@utu.fi
  - Does not work for logging in!

Usernames are automatically formed from first name, middle name, and last name, eg:
- username@utu.fi
  - Works for logging in

Using email on a computer:
- mail.utu.fi (Outlook Web)

You can also add your email to mobile devices:

- Official Outlook-app won't work
- Check the detailed instructions on the Intranet

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Logging In

> Logging in usually happens with a username, sometimes with an email for example username@utu.fi.

> Password expires in 180 days
  - No notification of expiration to users

> Password can be changed from idm.utu.fi
  - Password update may take up to 5 minutes

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Multi-factor Authentication

Multi-factor Authentication (MFA)

> Multi-factor authentication means you need more than just a password to log in to your account.

> Required to access many different services
  - Moodle, Peppi, etc.

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utu.fi/mfahelp

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Printing

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Key/RFID-tag

- Acts as an identifier for printing and as a key to university premises

- Tags can be collected outside of all the Helpdesks

- Activation can be done independently on a printer

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Devices

Computers for students

> **Hallway computers found in building lobbies**

> **Library computers in library spaces**

> **IT classrooms**

- Classrooms are freely available if there are no teachings or other reservations at the moment

- Some classes are for quiet working

- More information available on the Intranet

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UTUbox

> **Available in the lobbies of the following buildings:**
  - Medisiina B, Educarium, Feeniks, Natura ja TSE

> **Contains loanable laptops:**
  - Chromebook & charger

> **Loaning with a printing/key-tag**
  - UTUbox - Intranet

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Wireless Network

Wireless Network

Instructions:

eduroam.utu.fi

Other networks at the university:

- UTU Visitor (visitor network, accessible by everyone)

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Software

Microsoft Office 365

> **Free license for all students during their studies**

> **Available for use on personal computers or from virtual desktops**

> **Activation required via Intranet**

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eduVPN

> **University VPN connects your computer securely to the university network from anywhere**
>   - Access university services remotely, such as network drives or library electronic materials

> **Download the app to establish a connection:**
>   - https://eduvpn.utu.fi/
>   - Log in with UTU credentials

> **More information available on the Intranet**

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Horizon

Virtual Desktop

> **Enables the use of university Windows desktops both on-campus and outside**

> Desktop client can be downloaded to a home computer through UTUShop

> Also possible to use via a browser
> > horizon.utu.fi

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Seafile - cloud storage

> **Available to all at the university**
  - seafile.utu.fi
  - 100 GB of storage space

> **You can share files, folders, or entire libraries**
  - With Seafile's browser interface, you can edit Office files, also simultaneously with other Seafile users

> **A secure solution managed by the university's digital services**
  > Data remains within the university

> More information available on the Intranet

…and much more

> **All available programs and their installation instructions can be found in the Software Catalog.**

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Key Sites

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Intranet

> **intranet.utu.fi**

> **Contains answers to the most common questions**

> **News, events, and key links**

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Intranetin etusivu	Työsuhde ja henkilöstöasiat	Opetuksen tuki	Opiskelun tuki	Tutkimuksen tuki	Yhteiset tukipalvelut	Organisaatio ja päätöksenteko

Näkymä: **Opiskelija** **Henkilökunta**
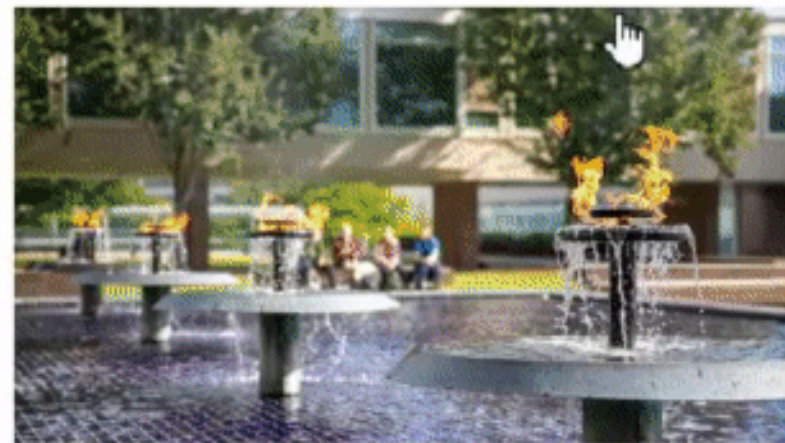
Haku…   **Etsi** 🔍

Intranet

UTUstart perehdyttää uudet opiskelijat yliopisto-opiskelun saloihin

Mentorointiohjelma keräsi ennätysmäärän osallistujia

Strategia tutuksi -yhteisötilaisuus järjestetään 27.8. – varaa iltapäivä kalenteriisi!

Other Key Sites

- University of Turku website- utu.fi

- Peppi - student.peppi.utu.fi
  - Course registrations, HOPS
  - Study guide - https://opas.peppi.utu.fi/
    - Curriculum for the courses

- EXAM - https://exam.utu.fi/
  - Electronic exam service

- Schedule – https://lukkarit.utu.fi/

- Eduhouse - https://trainings.eduhouse.fi/en/digital-classrooms/
  - Eduhouse offers many useful technology-related trainings for students

- Moodle - moodle.utu.fi
  - Course materials, exams, discussion forums, etc.
  - Not in use for all courses

- Library - kirjasto.utu.fi

- Guide - opas.utu.fi
  - Building maps
  - Lecture schedules
  - Student cafeteria menus

- UTUShop - utushop.utu.fi
  - Purchasing printing credits and university products
  - Software Catalog

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Contact Information

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Contact Helpdesk

> Helpdesks are open on weekdays from 8:00 AM to 3:00 PM

- Email: helpdesk@utu.fi
- Chat & Chatbot
- Service request forms
- Phone: +358 29 450 6000
- Visit the Helpdesk - Adresses

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Questions?

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Thank you!