Digital Services

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Digital Services

- Digital Services maintains the university's own digital services:
  - Usernames, computers, networks, academic systems, web pages, etc.
- Supports and develops the use of digital services at the university
- IT-Support for staff and students

UTU Account
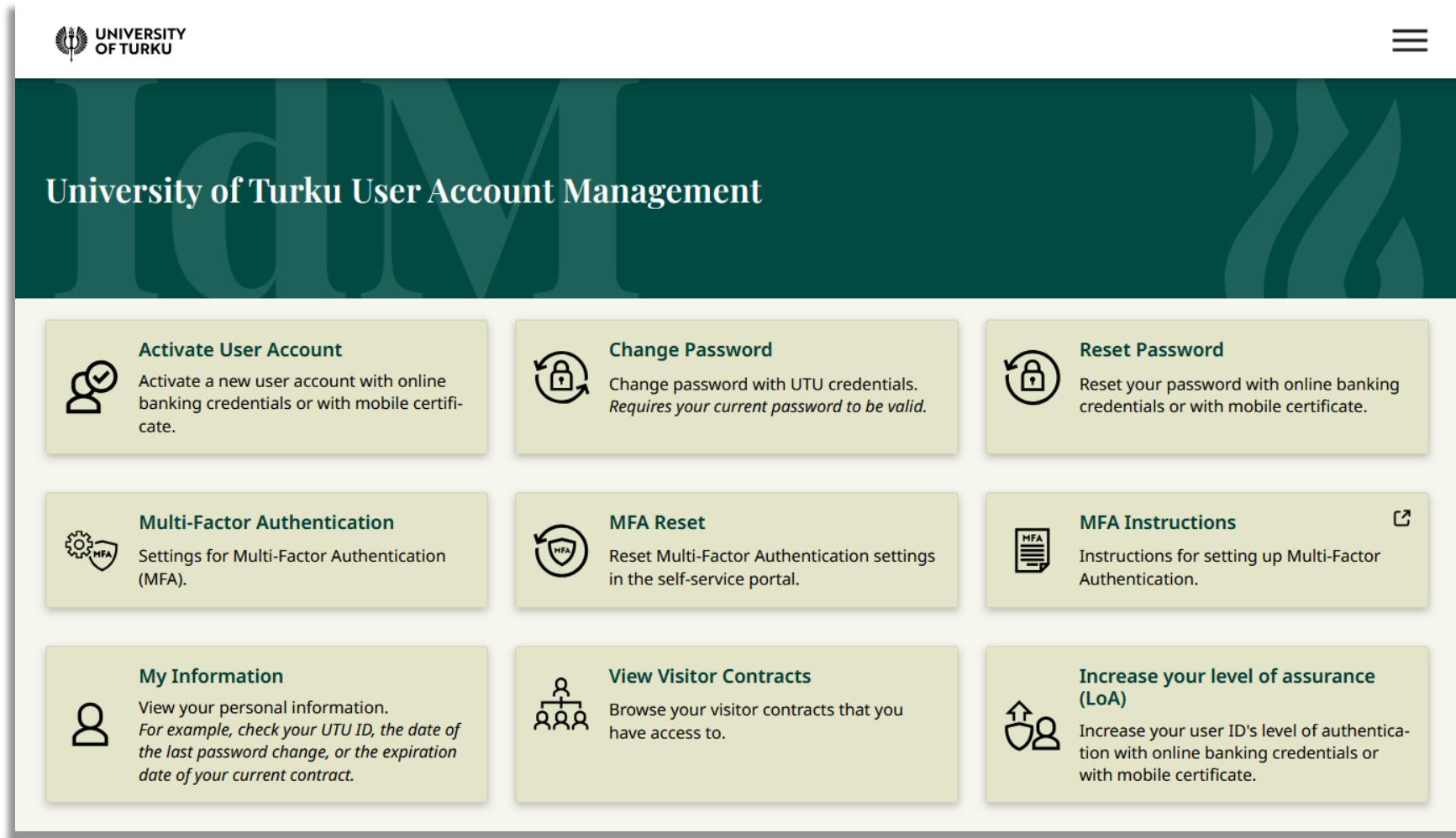
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idm.utu.fi

Logging In

- Log in always with username@utu.fi

- Password can be managed from idm.utu.fi

  - Password update may take up to 5 minutes

Username and Activation

- Usernames are created automatically when admission is accepted

- Activation can be done at:
  - A Helpdesk service desk (with a valid ID)
  - Remote identification via Signicat
  - With Finnish online-banking credentials

- Usernames remain active as long as the student is enrolled
  - The validity period can not be extended

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Email

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Everyone gets an UTU email address
(The address is formed automatically based on your first, middle and last name)

first.m.lastname@utu.fi

- Doesn't work for login

username@utu.fi

- Works for login

Email

- **Using the email from a computer**

  - Via a browser at mail.utu.fi

- **You can also add the email account to your mobile devices**

  - The Microsoft Outlook –app is disabled

 - Step-by-step instructions from the Intranet

Multi Factor Authentication (MFA)

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Multi Factor Authentication (MFA)

- Multi-factor authentication means you need more than just a password to log in to your account.

- You can use different methods and devices for authentication
  - Smart phone, computer or a physical security key

1. Install an Authenticator app on your phone

2. Go to the IDM-website (idm.utu.fi)

3. Select " Multi-factor authentication (MFA) settings"

4. Click "Set up Authenticator application"

5. Scan the QR-code within the Authenticator app

6. Input the code from the app in the "One time code" filed on the website
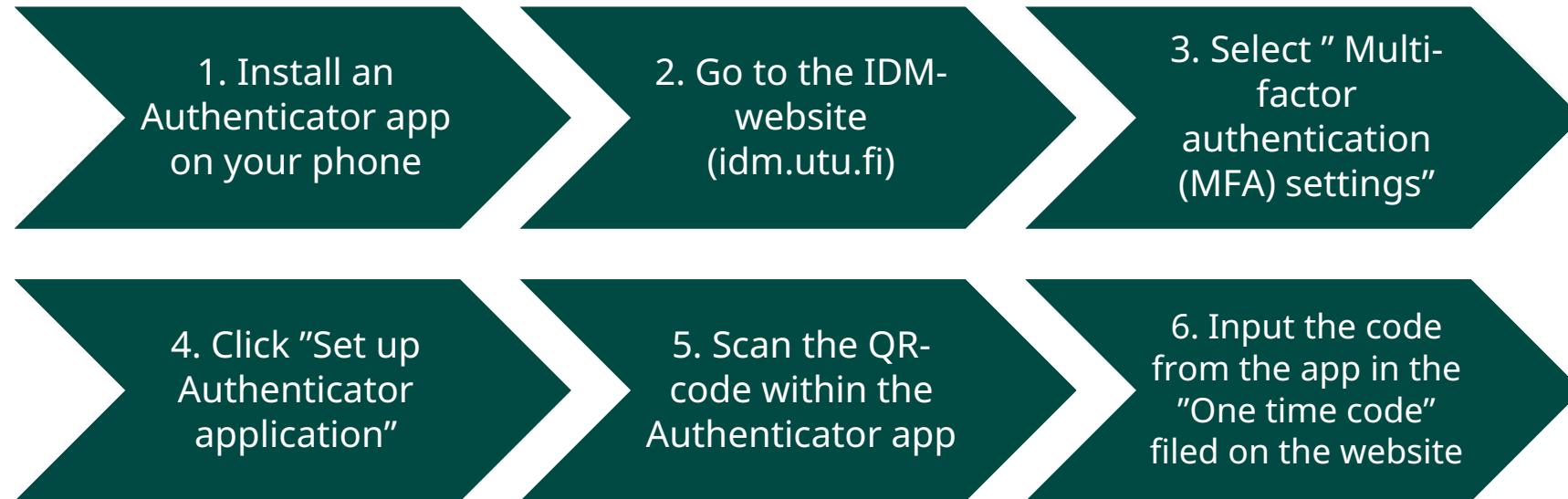
utu.fi/mfa

Wireless Network

Wireless Network

Instructions:

eduroam.utu.fi

Other public networks at the university:

UTU Visitor

- A visitor network, accessible by everyone but requires registration

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Printing and Building access

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Key/RFID-tag

- Acts as an identifier for printing and as a key to access the university premises

- Tags can be collected outside of all of the Helpdesk service desks

- Activation can be done independently on a printer

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Printing

- Send the document you wish to print via email to secureprint@utu.fi

- Students get 300 printing credits per semester

  - B/W page = 1 credit

  - Coloured page= 10 credits

  - Additional credits can be purchased from the UTUShop

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Available and loanable devices

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Available computers

- **Library computers in library spaces**

- **IT classrooms**
  - Classrooms are freely available if there are no teachings or other reservations at the moment

  - Some classrooms are for quiet working only

  - More information available on the [Intranet](#)

UTUbox

- Available in the lobbies of the following buildings:
  - Medisiina B, Educarium, Feeniks, Natura and TSE

- Contains loanable laptops:
  - Chromebook & charger

- Loaning with a printing/key-tag
  - UTUbox - Intranet

Key websites

intranet.utu.fi

- Contains answers/information on most of the common questions

- News, events and useful links

Other useful websites

- University of Turku's main website - utu.fi

- Peppi - student.peppi.utu.fi
  - Course enrollment, HOPS
  - Study guide - https://opas.peppi.utu.fi/
    - Curriculum for the courses

- EXAM - exam.utu.fi
  - Electronic exam service

- Schedule – lukkarit.utu.fi

- Eduhouse – https://app.eduhouse.fi/palvelu/kaikki-koulutusaiheet/kaikki-sisalto
  - Eduhouse offers many useful technology-related trainings for students

- Moodle - moodle.utu.fi
  - Course materials, exams, discussion forums, etc.
  - Not in use for all courses

- Library - kirjasto.utu.fi

- Guide - opas.utu.fi
  - Building maps
  - Lecture schedules
  - Student cafeteria menus

- UTUShop - utushop.utu.fi
  - Purchasing printing credits and university products
  - Software Catalog

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Software

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Microsoft Office 365

- Free license for all students during their studies

- Available for use on personal computers or from virtual desktops

- Activation required via [Intranet](#)

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EduVPN

- eduVPN connects your computer securely to the university network from anywhere

  - Access university services remotely, such as network drives or library electronic materials

- Download the client application to establish a connection:

  - eduvpn.utu.fi

  - Log in with UTU credentials

- More information available on the Intranet

Horizon

- Enables the use of a remote Windows desktops, both on-campus and outside of it

- A desktop client can be downloaded to a home computer through UTUShop

- Also available to use via a browser

  - horizon.utu.fi

Seafile – cloud storage

- **Available to everyone at the university**
  - seafile.utu.fi
  - 100 GB of storage space

- **You can share files, folders, or entire libraries**

- **A secure solution managed by the university's digital services**

  Data remains within the university

...and much more

- All available software and their installation instructions can be found from the Software Catalog.

Contact Infromation

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Contact Information

- Helpdesks are open on weekdays from 8:00 AM to 3:00 PM

- Email: helpdesk@utu.fi

- Call: +358 29 450 6000

- Or visit a Helpdesk

  - Arcanum
    1st floor, Arcanuminkuja 1, 20500 Turku (Located in the *Luoma* space, next to the main entrance)

  - Medisiina
    Medisiina B, 2nd floor, Kiinamyllynkatu 10, 20520 Turku (Next to the *Keidas* -learning and leisure space)

  - Natura
    2nd floor, Vesilinnantie 5, 20500 Turku

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Questions?

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Thank you!

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