



TURUN
YLIOPISTO

Digital Services

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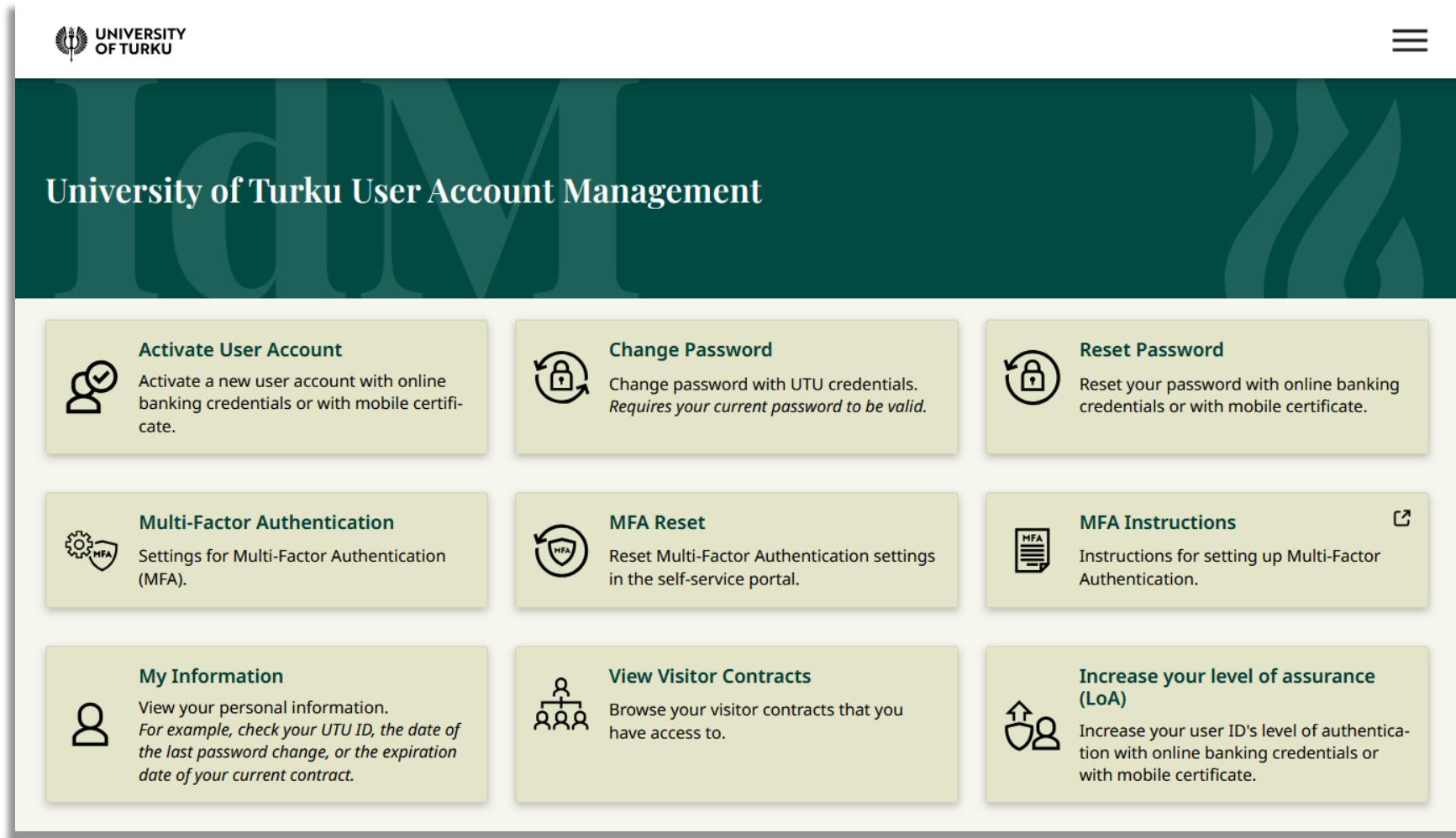
/ Get inspired.

Digital Services

- Digital Services maintains the university's own digital services:
 - Usernames, computers, networks, academic systems, web pages, etc.
- Supports and develops the use of digital services at the university
- IT-Support for staff and students

UTU Account





The image shows the University of Turku User Account Management interface. At the top, there is a banner with the text "University of Turku User Account Management". Below the banner, there are nine cards arranged in a grid, each representing a different service or feature:

- Activate User Account**: Activate a new user account with online banking credentials or with mobile certificate.
- Change Password**: Change password with UTU credentials. *Requires your current password to be valid.*
- Reset Password**: Reset your password with online banking credentials or with mobile certificate.
- Multi-Factor Authentication**: Settings for Multi-Factor Authentication (MFA).
- MFA Reset**: Reset Multi-Factor Authentication settings in the self-service portal.
- MFA Instructions**: Instructions for setting up Multi-Factor Authentication.
- My Information**: View your personal information. *For example, check your UTU ID, the date of the last password change, or the expiration date of your current contract.*
- View Visitor Contracts**: Browse your visitor contracts that you have access to.
- Increase your level of assurance (LoA)**: Increase your user ID's level of authentication with online banking credentials or with mobile certificate.

Logging In

- Log in always with username@utu.fi
- Password can be managed from idm.utu.fi
 - Password update may take up to 5 minutes

Username and Activation

- **Usernames are created automatically when admission is accepted**
- **Activation can be done at:**
 - A Helpdesk service desk (with a valid ID)
 - Remote identification via Signicat
 - With Finnish online-banking credentials
- **Usernames remain active as long as the student is enrolled**
 - The validity period can not be extended

Email

Everyone gets an UTU email address

(The address is formed automatically based on your first, middle and last name)

first.m.lastname@utu.fi

- Doesn't work for login

username@utu.fi

- Works for login

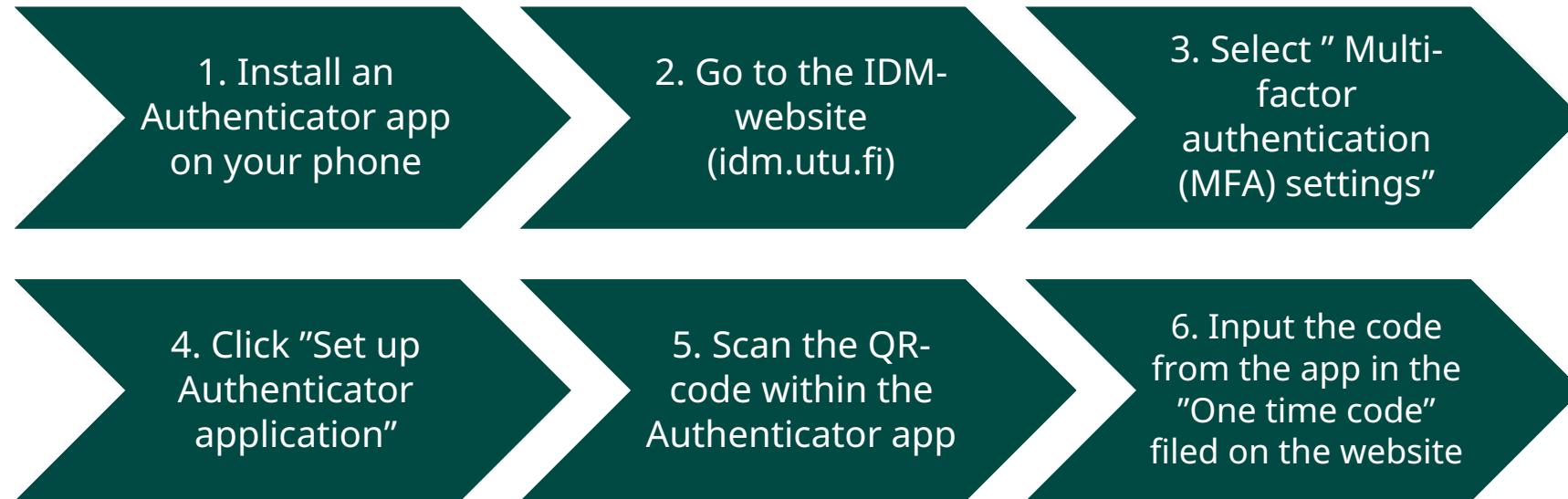
- Using the email from a computer
 - Via a browser at mail.utu.fi
- You can also add the email account to your mobile devices
 - The Microsoft Outlook -app is disabled
 - Step-by-step instructions from the [Intranet](#)

Multi Factor Authentication (MFA)



Multi Factor Authentication (MFA)

- Multi-factor authentication means you need more than just a password to log in to your account.
- You can use different methods and devices for authentication
 - Smart phone, computer or a physical security key



utu.fi/mfa

Wireless Network



Wireless Network



Instructions:

eduroam.utu.fi

Other public networks at the university:

UTU Visitor

- A visitor network, accessible by everyone but requires registration

Printing and Building access



Key/RFID-tag



- Acts as an identifier for printing and as a key to access the university premises
- Tags can be collected outside of all of the Helpdesk service desks
- Activation can be done independently on a printer

Printing

- Send the document you wish to print via email to secureprint@utu.fi
- Students get 300 printing credits per semester
 - B/W page = 1 credit
 - Coloured page= 10 credits
 - Additional credits can be purchased from the [UTUShop](#)

Available and loanable devices



Available computers

- Library computers in library spaces
- IT classrooms
 - Classrooms are freely available if there are no teachings or other reservations at the moment
 - Some classrooms are for quiet working only
 - More information available on the [Intranet](#)

UTUbox

- Available in the lobbies of the following buildings:
 - Medisiina B, Educarium, Feeniks, Natura and TSE
- Contains loanable laptops:
 - Chromebook & charger
- Loaning with a printing/key-tag
 - UTUbox - [Intranet](#)



Key websites



- Contains answers/information on most of the common questions
- News, events and useful links

Uutiset ja tapahtumat **Sähköiset työkalut** **EN**

Intranetin etusivu Työsuhte ja henkilöstöasiat Opetuksen tuki Opiskelun tuki Tutkimuksen tuki Yhteiset tukipalvelut Organisaatio ja päätöksenteko

Näkymä: **Opetelija** Henkilökunta **Etsi Q**

Intranet

Seilin tiede- ja kulttuuripäivät 21.–23.8. – tiedettä, taidetta ja yhteiskunnallista keskustelua

Yliopistoyhteisö avaa uuden lukuvuoden 2.9. – ilmoittaudu mukaan avajaisjuhlaan

Haluatko tutustua ja olla avuksi ulkomailta saapuneille Turun yliopiston työntekijöille – Liity Buddy-ohjelmaan!

Uutiset

19.8.2025 Yliopiston pienaskutusilisän muutos 1.9.2025

19.8.2025 Työpiste-ergonomia kuntoon etä- ja lähi töissä, ergonomiainfot syyskuussa ja marraskuussa

18.8.2025 Työntekijöiden matkavarauksikäytänteet muuttuvat 1.10.2025 lukien

18.8.2025 Yliopiston maksualikortit siirtyvät uuden tuotemerkin alle sykskuussa 10 kommenttiä

18.8.2025 Varaa henkilöstötapahtuman ajanjohdta kalenteriisi

Tapahtumat

Tänään [Luo uusi tapahtuma](#) [Klikki tapahtuma](#)

Linkit ja työkalut

Linkit [Muokkaa](#)

Työkalut [SAP Portal](#) [Muokkaa](#)

Omien yksiköiden uutiset

Tämä poltto: sisältää seuraavat uutiset: [Asetukset](#) [Klikki uutiset](#)

Other useful websites

- University of Turku's main website - utu.fi
- Peppi - student.peppi.utu.fi
 - Course enrollment, HOPS
 - Study guide - <https://opas.peppi.utu.fi/>
 - Curriculum for the courses
- EXAM - exam.utu.fi
 - Electronic exam service
- Schedule - lukkarit.utu.fi
- Eduhouse - <https://app.eduhouse.fi/palvelu/kaikki-koulutusaiheet/kaikki-sisalto>
 - Eduhouse offers many useful technology-related trainings for students
- Moodle - moodle.utu.fi
 - Course materials, exams, discussion forums, etc.
 - Not in use for all courses
- Library - kirjasto.utu.fi
- Guide - opas.utu.fi
 - Building maps
 - Lecture schedules
 - Student cafeteria menus
- UTUShop - utushop.utu.fi
 - Purchasing printing credits and university products
 - Software Catalog

Software



Microsoft Office 365

- Free license for all students during their studies
- Available for use on personal computers or from virtual desktops
- Activation required via Intranet

EduVPN

- **eduVPN connects your computer securely to the university network from anywhere**
 - Access university services remotely, such as network drives or library electronic materials
- **Download the client application to establish a connection:**
 - edvpn.utu.fi
 - Log in with UTU credentials
- **More information available on the Intranet**

Horizon

- Enables the use of a remote Windows desktops, both on-campus and outside of it
- A desktop client can be downloaded to a home computer through UTUShop
- Also available to use via a browser
 - horizon.utu.fi

Seafile - cloud storage

- Available to everyone at the university
 - seafile.utu.fi
 - 100 GB of storage space
- You can share files, folders, or entire libraries
- A secure solution managed by the university's digital services

Data remains within the university

...and much more

- All available software and their installation instructions can be found from the [Software Catalog](#).

Contact Information



Contact Information

- Helpdesks are open on weekdays from 8:00 AM to 3:00 PM
- Email: helpdesk@utu.fi
- Call: +358 29 450 6000
- Or visit a Helpdesk
 - Arcanum
[1st floor, Arcanuminkuja 1, 20500 Turku](#) (Located in the *Luoma* space, next to the main entrance)
 - Medisiina
[Medisiina B, 2nd floor, Kiinamyllynkatu 10, 20520 Turku](#) (Next to the *Keidas* -learning and leisure space)
 - Natura
[2nd floor, Vesilinnantie 5, 20500 Turku](#)

Questions?

/ Get inspired.

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Thank you!