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## Tuition fee refund policy of the University of Turku

The tuition fee of the University of Turku must be paid before a student may register to the university as an attending student. The tuition fee may be paid through the online shop "UTUshop" of the university or by bank transfer.

The tuition fee can be refunded if a student is unable to arrive to Turku and start studies in their respective Master's Degree Programme due to reasons outside the control of the student. The possible refunding of the tuition fee is always decided on a case-by-case basis.

The tuition fee can be refunded for example in these cases:

- a student cannot begin studies due to being incapacitated by personal illness or injury
- a student is not granted a residence permit to Finland
- a student is granted the possibility to register as a non-attending students (see <http://www.utu.fi/en/studying/registration/Pages/non-attendande-newstudent.aspx> for details)

The refunding process is initiated by the student and he/she must provide the university documentation that provides sufficient information on the specific reason(s) for not being able to begin studies in the University of Turku. The refund must be applied for before the end of September. The sum refunded to the student is the sum received by the University of Turku. The possible bank fees connected to the payment and refund will be deducted from the sum paid to the student.



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